

How to Use the West Virginia Mobile ID for Voter Identification

WHAT IS MOBILE ID?

WV Mobile ID is a secure, official West Virginia driver's license stored on your mobile device and issued by the WV DMV. **It is recognized under state law as valid identification, including for use at polling places.** Launched in December of 2024, election administrators and voters should expect to encounter Mobile ID in the polling location beginning in 2025.

HOW IT WORKS AT THE POLLS:

The voter opens the WV Mobile ID app. on their phone.



The voter signs into the Mobile ID app. using fingerprint, face scan, or by entering their 6-digit PIN.



A poll worker checks the Mobile ID to verify the voter's identity.



The voter signs the poll book and follows the poll worker's instructions for voting.



WHAT ELECTION ADMINISTRATORS NEED TO KNOW:

- No extra equipment is needed at the polling location to accept Mobile IDs.
- Mobile IDs may be available in areas without cell service if the voter is already enrolled and has not been out of service for too long.
- Voters need a physical copy of their DMV-issued ID to sign up for the Mobile ID. If they forget their ID, they will not be able to enroll at the polling place.
- Poll workers should not take voters' phones. The voters should handle their own devices.

WHAT VOTERS NEED TO KNOW:

- You can still use your regular driver's license or another valid ID at the polling place.
- If you plan to use Mobile ID at the polling place, make sure your phone is charged, and that the app. is open when it is almost your turn in line.
- You need a physical copy of your DMV-issued ID to sign up for Mobile ID, so if you forget your ID at the polling place, you can't enroll and use Mobile ID as a replacement.
- If your ID is not ready, you may be asked to step out of line, so we don't delay other voters.

MORE INFORMATION:

For questions regarding voting with Mobile ID, contact the
WV Secretary of State's Office:

Phone: 304-558-6000

Email: elections@wvsos.gov

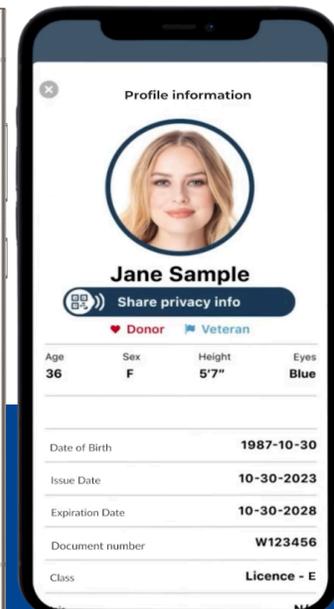
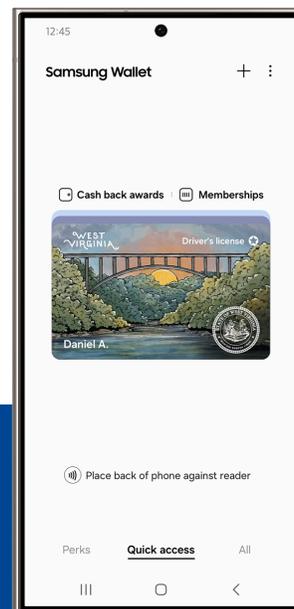
For general and troubleshooting Mobile ID questions,
contact the WV DMV:

 transportation.wv.gov/DMV/MiD

Phone: 304-558-3900

Email: dmvmid@wv.gov

Exact display may vary
between devices



GoVoteWV.com
Online voter tools offered 24/7