### Russia's Campaign

to

### Influence U.S. Elections



### Don't fall for it !

Time Magazine, Vol. 188 No. 14 (October 10, 2016)

### Military Operations

# Strategic Operational Tactical

### Strategic Level

## Employment of Russia's National Power

### Who Is Behind It? To Putin, the end justifies the means

2016 - Russia spent \$millions distributing misleading & false info on social media to:

- **Disrupt** U.S. democratic election processes
- Cause U.S. citizens to **doubt** election systems & results
- Turn U.S. citizens against government
- Create distrust, sow discord & generate chaos
- Pit people against one another

### What is the Goal?

- ·Divide, Discredit, and Distract the West
  - Have us not trust our own government
  - Degrade NATO cohesiveness
  - Turn us on <u>ourselves</u>
- Themes from Russian attacks overseas:
  - Western policy failures, setbacks, incompetence
  - Russia's successes
  - Unpredictability of U.S.

Why Are They Doing It?



### Today's Strategic Center of Gravity

### The Internet

### Transformative Commodities Throughout History

• Hunter/Gatherer: Stones

Agricultural: Land

Bronze Age: Copper

• Industrial Revolution: Oil/Iron/Steel

We have recently entered a new age

Information Age: Data

# Russia's Operational Means

Social Media Campaign

### How? Information Operations Information is Power

#### Propaganda is as old as war itself

- Scale is new, given the internet
- Russia has weaponized the internet
- Russia seeks "Information Dominance" vs US openness, security

### Intensified by Artificial Intelligence (AI)

- Bad actors now run mass influence campaigns like never before
- AI efficient targeting of people most vulnerable to manipulation

### The "Great Game" Cyber Style

Today's Clash of Civilizations Takes Place on Social Media

- · China's "Art of War" win without fighting
- · Russia's great chess tradition win by out-smarting opponent

#### Khrushchev

You Americans are so gullible. You won't accept Communism outright; but we'll feed you small doses of Socialism until you finally wake up & find you already have Communism. We shall conquer you without firing a shot!

- America's "Spirit of '76" -- win on ideas, human freedom, liberal democracy
- · North Korea, Iran/Terrorist Organizations also quite active
- Groundwork laid for foreign & domestic attacks

### The New "Great Game" Data is the new oil

Clive Humby

- World powers now struggle for data superiority 5G, AI, machine learning, quantum computing
- Data has economic, political, & military importance
- · All data/information becomes strategic

### IoT, Blockchain, Bluetooth, Artificial Intelligence (AI)

...the rising philosophy of the day, I'd say it is Dataism.

David Brooks, NY Times

- Internet of Things (IoT) quantum leap in available data
  - Involves our whole lives; Siri & Alexa may be "listening in"
- Bluetooth everything connected => data exchange
- Blockchain Unchangeable, permanent data storage
- AI Unfathomable capacity to retrieve/process data

#### Enhances "Dataism"

- Big Data
- "Universe consists of data flows"
- Value determined by contribution to data processing

### AI, Algorithms, Bots AI is the new electricity

Andrew Ng

- AI turns data into actionable intelligence
  - National Security, Economic Competiveness, Scientific Discovery
- AI allows micro-targeting to influence decision-making
- Algorithms set rules to get directed jobs done
- Bots "Web Robots" run tasks on internet, social media
- Data-driven social media is key to public opinion





### Using Our Strengths Against Us

<u>Freedom</u> is the American Spirit

2016 - Russia's meddling in U.S. elections cost  $< \frac{1}{2}$  the expense of a single fighter jet.

#### **US Strengths = Freedoms**

- Freedom of press
- Freedom of speech
- Freedom of religion
- Freedom of assembly

Russia has leveraged all of these via social media!



### Uses Human Emotions/Frailties

Pyschological factors used to get people to click...

```
Panic – "Your bank account is compromised. Verify your # ..."

Fear – "Your credit card shows irregular activity..."

Hope – "You have won..."

Charity – "You can help..."

Concern – "You do not have the latest upgrade..."

Security – "Your system has been compromised..."

Social need – "Join your friends..."

Esteem – "Be the first..."
```

Solution: Stop, Consider Options, Risk Analysis, Verify, then Act

### The Power of Social Media

#### Using social media it was easy for Russia to:

- Reach millions of voters with minimal costs
- Exploit divisive & heated issues within U.S.
- Incite opposition, division & protests
- Focus was on whoever was in front, to sow discord
- Publically diminish front-runners, generating mistrust

#### Russian Social Media Efforts in 2016

Statistics of known false/misleading activity

**Twitter: 10 Million Tweets** 

Instagram: 116,000 posts

Facebook: 61,000 posts

Additional Videos: 1,000+



### 2016: Russia Scanned All 50 States Over 20 had "extra penetrating measures"



Foreign Interference is everywhere

### Tactica Employment Real World Examples

### Why YOU?

It starts with YOU! You are 1 of >4 billion internet users.

- Your demographic is most likely to share posts
- Social media presence is highest among ages 18-24
- High school seniors are newest generation of voters
- First-time voters in 2020 Election be educated & prepared!





### Russia's Target: the American Spirit



#### 1

### Disinformation

#### Altered candidate's photo to manipulate public

**Pro-Stacey Abrams** 



**Anti-Stacey Abrams** 



### Competing Rallies

#### Creation & promotion of competing protests

#### **Pro-Trump Rally**



Nov. 12, 2016 4 days <u>after</u> the election.

#### **Anti-Trump Rally**



### **Inciting Tensions**

Advertised competing protests at same location & date

#### Pro-Islam



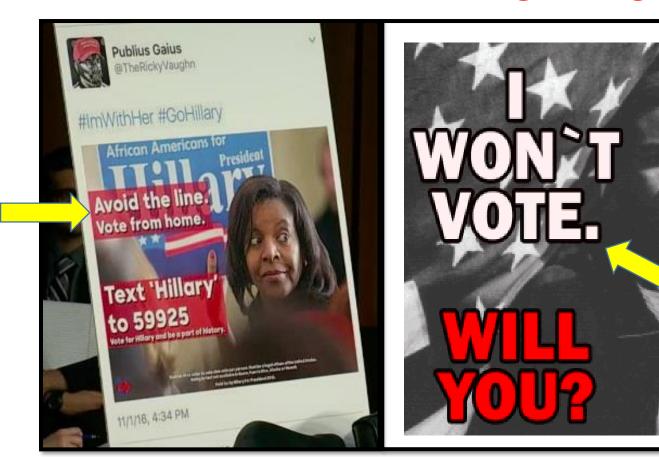
#### Anti-Islam



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### Discouraging Voters

**Targeting Race** 







Black Liberation Flag

All out assault on African American voters using social media!

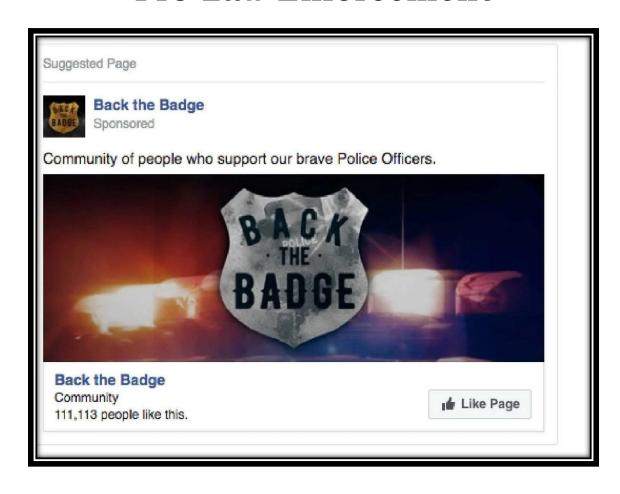
### Oppression

#### Social media ads that divide American society

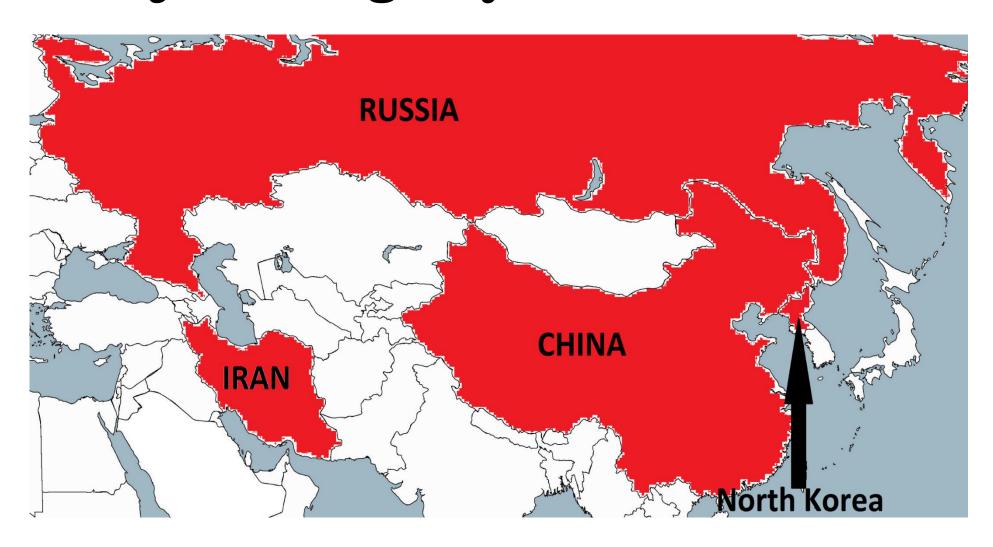
#### **Anti-Law Enforcement**

**Pro-Law Enforcement** 





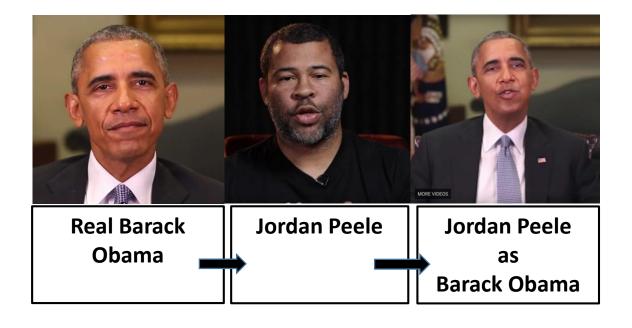
### Other Major Foreign Cyber Adversaries of U.S.



### Deep Fakes Now Extremely Hard to Spot

- · Super-imposing other peoples' faces onto real videos
- Anybody can be impersonated on social media
- Completely falsified videos, can be made to say anything





### **Altered Videos**

Real video is slowed down, sped up, etc. to alter perception

Unlike deep fakes, <u>subject</u> matter is not changed







**Facebook:** "We don't have a policy that stipulates the information you post on Facebook must be **true.**"

## Misinformation vs Disinformation

- Misinformation: false/inaccurate info, regardless of intent
- Disinformation: <u>deliberately misleading</u>, incorrect, or biased info; manipulated narratives, facts, propaganda, spread with intent to deceive or <u>mislead</u>
  - Examples: deep fakes, altered or augmented videos, partial truths

### Misinformation Is Everywhere: AI Failure

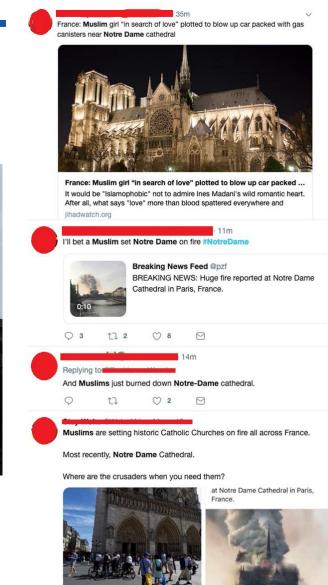
#### **PowerPost**

PowerPost • Analysis

The Technology 202: Notre Dame cathedral fire reveals tech companies' struggle to combat misinformation

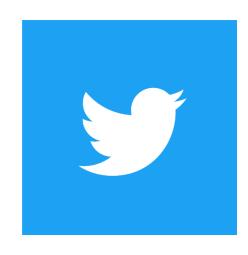


YouTube's defenses against misinformation just backfired in a big way -- and ended up contributing to baseless speculation online that the Notre Dame cathedral fire resulted from a terrorist attack.



### **Anyone** Can Spread Misinformation





Ian Bremmer: American Political Scientist, founder of Eurasia Group consulting firm in NY, DC, London

### "Half-Truths"

Covington High School Students exploited by news & social media

There are always two sides to a story



1st reports
made student
appear as
aggressor; yet,
full video
shows man
with drum
purposely
confronted
the students

# Disinformation Russia's "Operation Infektion"

#### Disinformation is <u>like a virus</u>

- Russia plants fake news/reports in 4 corners of world
- Then, they plant secondary reports that cite the first fake report
- Then, they watch it spread
- Once info circulates, it's hard to trace origin / "ground zero"
- Soon, the fake stories get into Western news outlets

USED BY BOTH SIDES. IN CONTEXT, SHE IS SAYING THIS IS WHAT REPUBLICANS ARE DOING TO HER; AS SHOWN, IT APPEARS SHE IS ADVOCATING FOR THE "WRAP-UP SMEAR."

# NANCY PELOSI ON FAKE NEWS SMEAR PROPAGANDA

IN EITHER EVENT, THIS IS EXACTLY WHAT THE RUSSIANS ARE DOING!

Russia Wrap-Around Smear Operation Infektion

Infiltrated far more than just Facebook & Twitter



Targeted internet platforms across the world, posting in at least 6 languages

# Impersonation of Political Figures

- Prime example of disinformation trying to divide U.S & U.K.
- Bad actors want us to turn on ourselves
- High profile figures can be impersonated as well



# What Can You Do?

Protect Detect Correct

#### First: Protect

- · Be proactive; learn to spot fake news
  - Question validity of social media posts
  - Verify information using reputable sources to fact-check
- Protect yourself, your devices, & internet accounts:
  - Always use multi-factor authentication & complex passwords
  - Use a different password for every account
  - Think before you link, click or share anything questionable

#### **Protect**

#### Examine the Web Link - red flags:

- · A "5" in place of an "S", or a "0" in place of an "o"
- · An extension on a legitimate site

#### Watch for

- Misspelled words
- Awkward/improper language
- · Jokes, parodies, etc. from satire/humor sources
- · Shocking, exaggerated headlines

Check sources & evidence!

#### Second: Detect

- Identify phishing attempts & website impersonation
- · Read all unauthorized access notices or alerts (email, texts, etc.)
- Don't ignore suspicious activity
- Ransomware locks all data, pay \$ to regain access

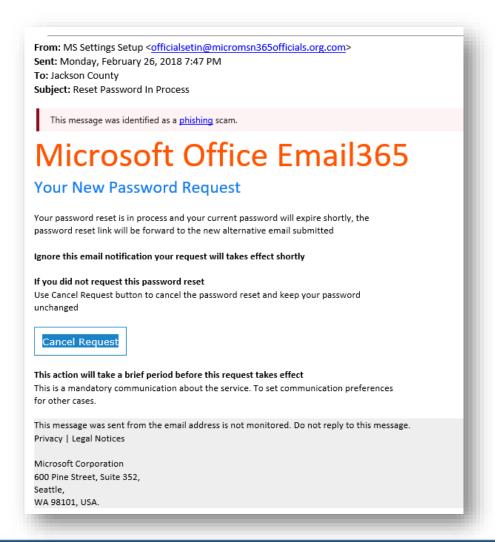


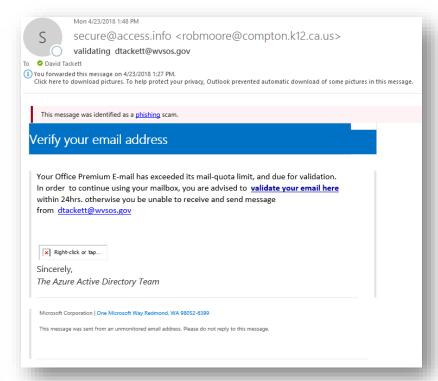


# Detect: Some Fact-Checking Resources

- Opensecrets.org shows who receives \$ from Russia
- Realorfake.org exposes fake news sites
- Politifact.com fact checks US politics
- Factcheck.org holds politicians accountable
- Stopfake.org fact-check by Ukrainian profs & students
- Polygraph.info fact check by Radio Free Europe, VOA
- Sunlightfoundation.com nonprofit newsroom
- Propublica.org nonprofit newsroom
- Bellingcat.org distributed, collaborative investigating
- WhatsApp new tip line for misinformation (India)

# Detect: Suspicious Emails





# Spear Phishing, Whaling Specific Targets/Credential Harvesting

\*Source: actual emails received by West Virginia officials

# Detect: Anyone Can Be Hacked



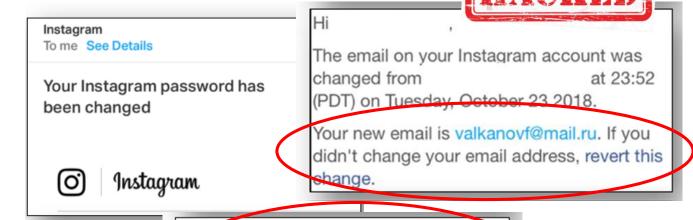
Joe Manchin's social media accounts hacked, the senator's office says

By Sean Sullivan
November 1, 2018 at 6:51 PM



Source: Washington Post

U.S. Senator's campaign, national news



Personal social media compromised by Russia

MI 5s · Instagram app · Moscow, Russia

We noticed a login from a new device.

## Third: Correct

## If you become a victim of a cyber incident:

- Turn-off devices & disconnect from internet
- · Change passwords to ALL accounts on a different device
- Report to internet/social media providers
- If asked for ransom (\$ or other value), report to police

## The Power of Fake News

### Everybody Sees it, Not Everybody Knows it

- Pew: 23% of adults shared a made-up news story
- · Gets people to view news for "ammunition"
  - · To take what you believe, & believe it more. Moves people to fringes.
- Youth particularly targeted as vulnerable to misinformation
- Power of 1st impression: 60% continue to believe, even if corrected
- Bots & AI micro-targeting intensify effectiveness

# American Voting Machines

#### **IMPORTANT FACT:**

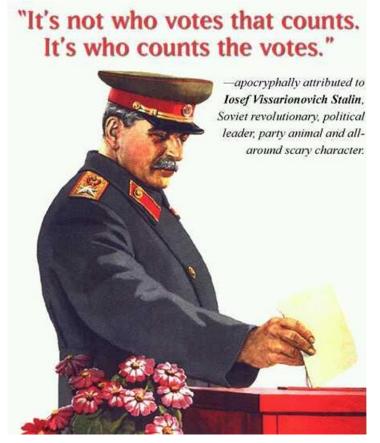
**NO EVIDENCE** that ANY Votes Were Changed In A U.S. Election!

US voting machines are decentralized & maintained independently by each state.

#### **Voting machines:**

- 1. Are never connected to internet
  - Precincts managed independently by counties
  - Very difficult to hack; requires physical security breach
- 2. Produce paper ballots that are verified by each voter
- 3. Pre- & post-election audits ensure security & accuracy

# Media's Vital Role: They're a Target Too!



Former Soviet Dictator Joseph Stalin

#### Today, it's who reports the votes!

#### Food for thought

What if news agency is hacked & reports wrong winner?

Can we trust reported outcomes today?

Would public cry out for recount or new election?

Would public question legitimacy of results?

## What's Going On? Marvin Gaye

#### 3 Dimensional Chess

- 1. Body = Equipment, Ballots, Poll Books (no problems) TRUTH
- 2. Mind = Process, Tabulation, Voter Registration, Reporting (some problems)
- 3. Spirit = American Psyche, Acceptance (real problems) TRUST
  This remains main vector of Russian attack

Need both Truth AND Trust

When we buy into "America has never been so divided" Russia wins!

#### IT STARTS WITH YOU

"You can't fix stupid" Ron White

**An Educated Public Protects Democracy** 

Be Information Literate - Rely on the Human Dimension Check sources; use Trusted Sources for critical info (elections!) Seek accuracy over speed Separate fact from opinion Verify, confirm Validate, authenticate

Don't depend on technology to solve fake news

There is no algorithm to eliminate misinformation

You are our first line of defense!

#### Conclusion

#### Don't be a Russian Force Multiplier

Stay alert: be conscious, aware & protect against false info.

Anticipate Russia's tactics; < effective by exposing antics. Ex: Face Aging App – developed by Russia! You're giving Russia your photo & what you look like for 20 years!

Minds, not machines: Russia attacked minds/spirit; they had no success attacking voting machines.

Race with no finish line: must stay ahead of bad actors.

#### REMEMBER

# Russia Attacked Our Minds & Spirit, Not Our <u>Machines</u>

Summary Full Video





For more information, contact:

The Office of the Secretary of State State Capitol